ORIGAMI RISK

January Product Release Summary

2023

Note:

This presentation does not cover our entire release for January 2023. It contains highlights of new features and enhancements for various markets.

To view the release notes in full, please click here.

To view release videos, please click here.

Table of Contents

1. RMIS and Platform

2. Environment, Health and Safety

3. Governance, Risk and Compliance

ORIGAMI RISK

RMIS + Platform Enhancements

ADA Enhancements

Our team is continuing to make ADA compliance updates in the Origami Risk system to improve the experience for users with disabilities. Below are enhancements we've made in our January 2023 release that were automatically updated in all client environments:

- Colors are visible to all users
- Keyboard controls are accessible on all pages for all controls throughout the system
- Titles and descriptions added for all screen readers
- Buttons are consistent and Cancel is easy to find
- Focus order is logical
- Hidden elements do not receive focus
- Added location focusability to buttons and fields to easily see where the user is on the page
- Printable spacing characters between label and value
- Constant stayed focus on the keyboard controlled location
- Tab orders are fixed to the established design pattern

User Interface Improvements*

The following updates will allow you to navigate the system faster while maintaining key information and context in view when working in a module or specific record. Here's what's new:

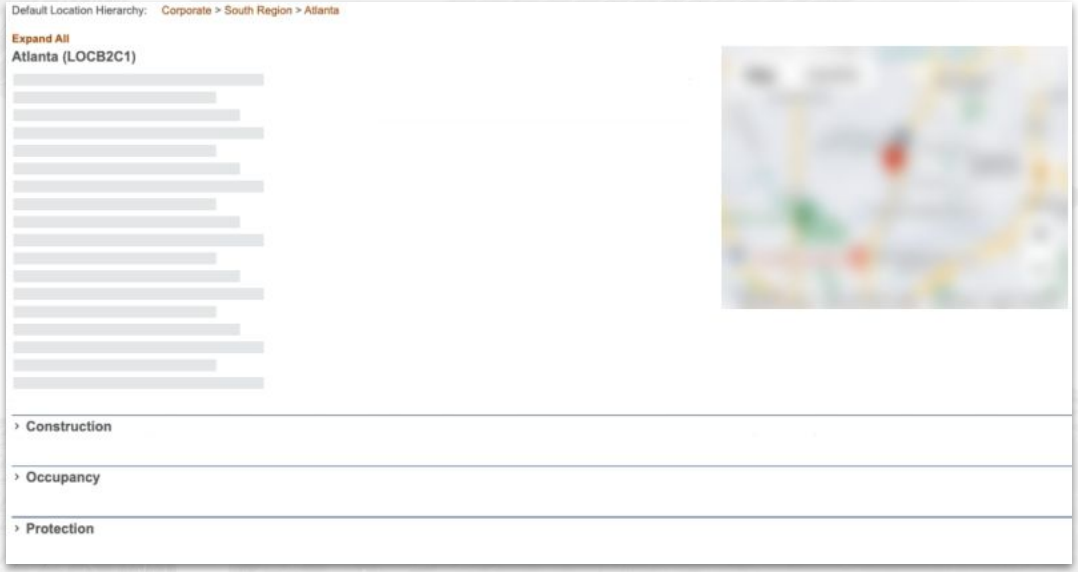
- **Locking the Main Menu**:
  - This new setting will keep the menu at the top of the screen as you scroll. For example, you can click into it from the bottom of a form without having to scroll back to the top of the page.
- **Locking Side Panels:**
  - This new setting lets you lock the side panels, allowing users to easily keep information like tasks, notes, emails, files, and related records visible while viewing a record.
- **Locking Header Columns**:
  - For users working with large tables of information, this feature allows you to easily see any filters applied and messages that appear in context as you navigate through long table rows.

**If you want to use these features, please see your Origami Service Administrator to update your system settings.*

Expand and Collapse All Rows

Previously, you had to manually expand and collapse panels one-by-one.

Now, you can expand or collapse all panels on a page with a single click to easily see all data, instead of clicking each individual panel separately. This will save you time when filling out long forms with multiple collapsed panels.



ORIGAMI RISK

Audits Definition & Audit Response Access Groups

Administrators now have the power to create more detailed permissioning with increased granularity on audit definition and audit response access groups.

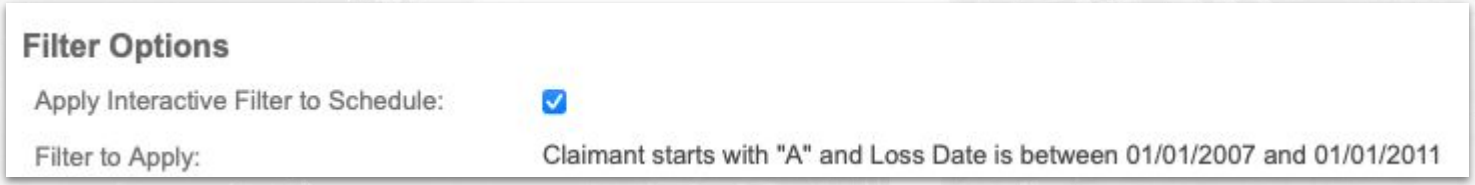
In addition to full access and no access options, three more types of permissions have been added, including: ***viewing, editing, and deleting***, giving administrators more control over different audit definitions in Origami. Now, you can grant full permissions for some audit types while restricting permissions for others.

Audit Definition	Full Access	View Audit Definition	Edit Audit Response	Delete Audit Response
Claim Audit	☐	☑	☑	☐
Incident Audit	☐	☑	☐	☐
Location Audit	☐	☐	☐	☐
Safety Audit	☑	☑	☑	☑

Dashboard Schedules with Interactive Options

Previously, interactive options were not included in scheduled PDF exports of a dashboard. Now, interactive options can be saved when scheduling PDF exports of a dashboard.

This provides you the ability to create a single dashboard to be sent to multiple recipients that need different filters and you no longer have to duplicate dashboards for different recipients.



Refiring Data Entry Events

Previously, you weren't able to see which failed events were refired. Now, on the Data Entry Events screen, you can see that an event was refired in the **event logs table** in the **Refire Status** column.

Refire Children

Event Date	Instance	User	Status
	Incident #10000		Has Errors
	Incident #10000		Ok

This update will provide useful information for administrators who may be troubleshooting event errors, rather than investigating each failed event individually.

New Solution: FMEA*

- In our October 2022 release, we launched a new HFMEA standard solution, following the process and scoring methodology established by the VA.
- In this release, we have added a new solution for FMEA that supports the scoring methodology established by the Institute for Healthcare Improvement (IHI).

Process Steps — New FMEA Process

Process Number	Process Step	Failure Mode	Severity Score	Occurrence Score	Detection Score	Risk Priority Score
1	Dispense Medication		2.000000	4.000000	5.000000	40.000000

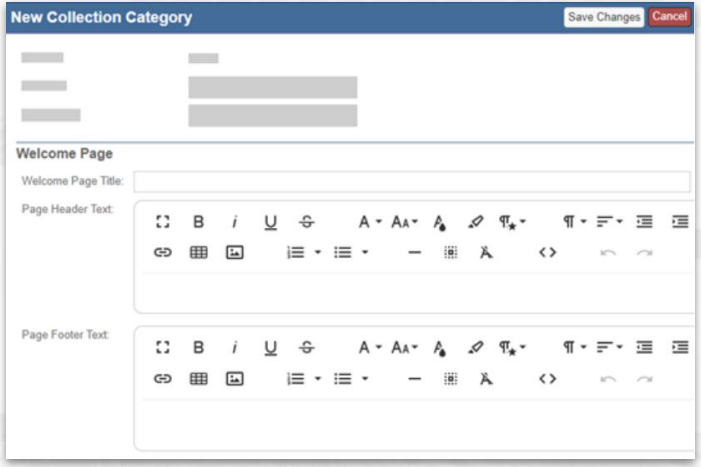
If you want to use these features, please see your Origami Service Administrator to update your system settings.

ORIGAMI RISK

Additional Platform Enhancements

Customize Anonymous Collection Screens
You can now customize the look and feel of your Anonymous Collection screens in a Collection Category. The following new fields have been added:

- Welcome Page Title
- Page Header Text
- Page Footer Text
- Custom Styling Options
- Custom Welcome Page HTML



User Creation via Contact Record or Employee Record
You can now more efficiently add a user account via the Contact Record or the Employee Record in Origami through a new field called **Create User**. Additionally, you can add a data entry event so that when a user account is created, an email containing a login and password will be sent to that user.

Additional Platform Enhancements

Log In/Username Updates
Previously, if you were not using single sign-on to access Origami, you were able to select a username from a list of previously-entered usernames. Now, unless you are using SSO, you must enter your username each time.

Printable Abstract Updates
Previously, when creating a printable abstract, all attached images for a record would also be added to the abstract. Now, you can use a filter to determine which images should be added to an abstract as opposed to all. This feature is similar to our PDF attachments filter.

RMIS + Platform On-Demand Videos

1. How to Lock the Main Menu
2. How to Lock Side Panels
3. How to Lock Header Columns
4. Expand and Collapse All Panels
5. Audit Definition & Audit Response Access Group Updates
6. Audit Response Workflow Improvements
7. Dashboard Schedules with Interactive Options
8. Refiring Data Entry Events
9. New FMEA Solution
10. Create Users from Contacts or Employees

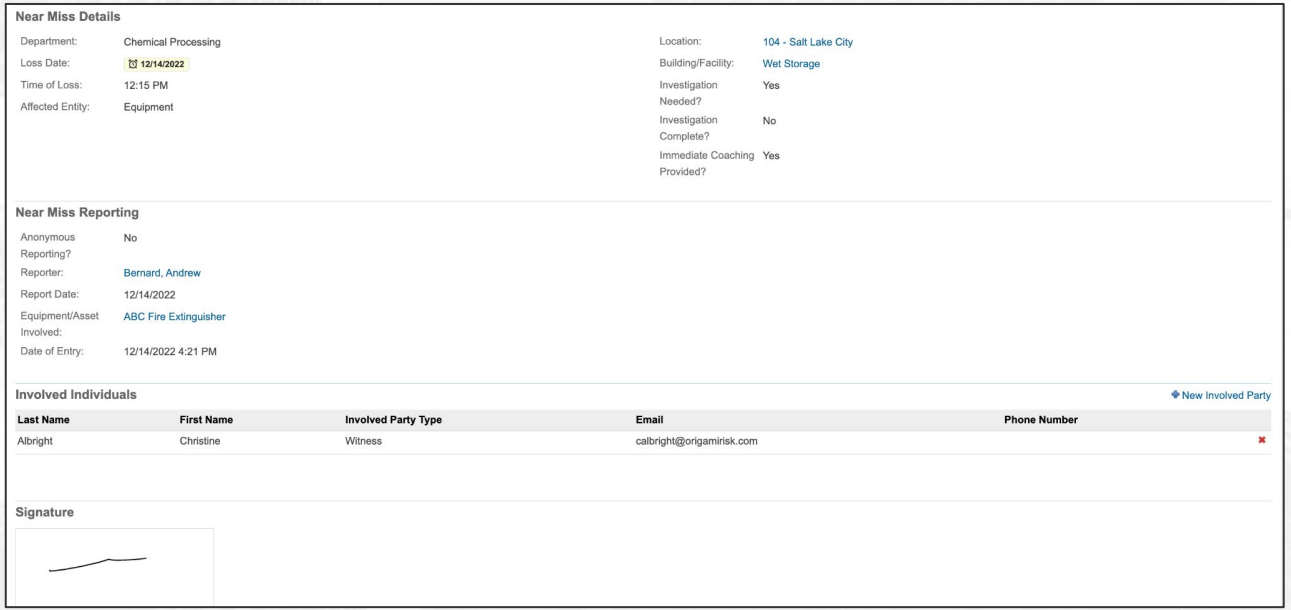
ORIGAMI RISK

Environment, Health & Safety

EHS UPDATE

New Incident Type: Near Miss

This new standard incident type will capture events that could have caused injury or property damage, but did not result in any incidents or claims.



Near Miss Details

Department:	Chemical Processing	Location:	104 - Salt Lake City
Loss Date:	12/14/2022	Building/Facility:	Wet Storage
Time of Loss:	12:15 PM	Investigation Needed?	Yes
Affected Entity:	Equipment	Investigation Complete?	No
		Immediate Coaching Provided?	Yes

Near Miss Reporting

Anonymous Reporting?	No
Reporter:	Bernard, Andrew
Report Date:	12/14/2022
Equipment/Asset Involved:	ABC Fire Extinguisher
Date of Entry:	12/14/2022 4:21 PM

Involved Individuals — New Involved Party

Last Name	First Name	Involved Party Type	Email	Phone Number
Albright	Christine	Witness	calbright@origamirisk.com	

Signature

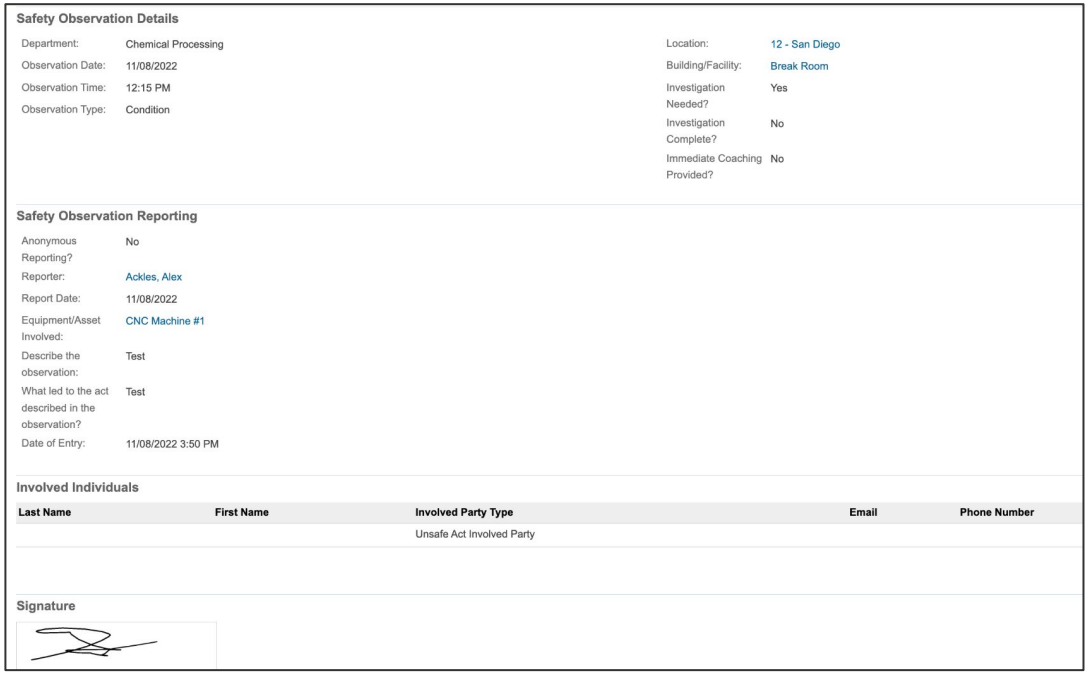
ORIGAMI RISK

EHS UPDATE

New Incident Type: Safety Observation

- This new standard incident type can capture either an unsafe condition, act or potential hazard, as well as positive behavior.

- Leading indicators can help safety teams be more proactive in preventing incidents.



Safety Observation Details

Department:	Chemical Processing	Location:	12 - San Diego
Observation Date:	11/08/2022	Building/Facility:	Break Room
Observation Time:	12:15 PM	Investigation Needed?	Yes
Observation Type:	Condition	Investigation Complete?	No
		Immediate Coaching Provided?	No

Safety Observation Reporting

Anonymous Reporting?	No
Reporter:	Ackles, Alex
Report Date:	11/08/2022
Equipment/Asset Involved:	CNC Machine #1
Describe the observation:	Test
What led to the act described in the observation?	Test
Date of Entry:	11/08/2022 3:50 PM

Involved Individuals

Last Name	First Name	Involved Party Type	Email	Phone Number
		Unsafe Act Involved Party		

Signature

ORIGAMI RISK

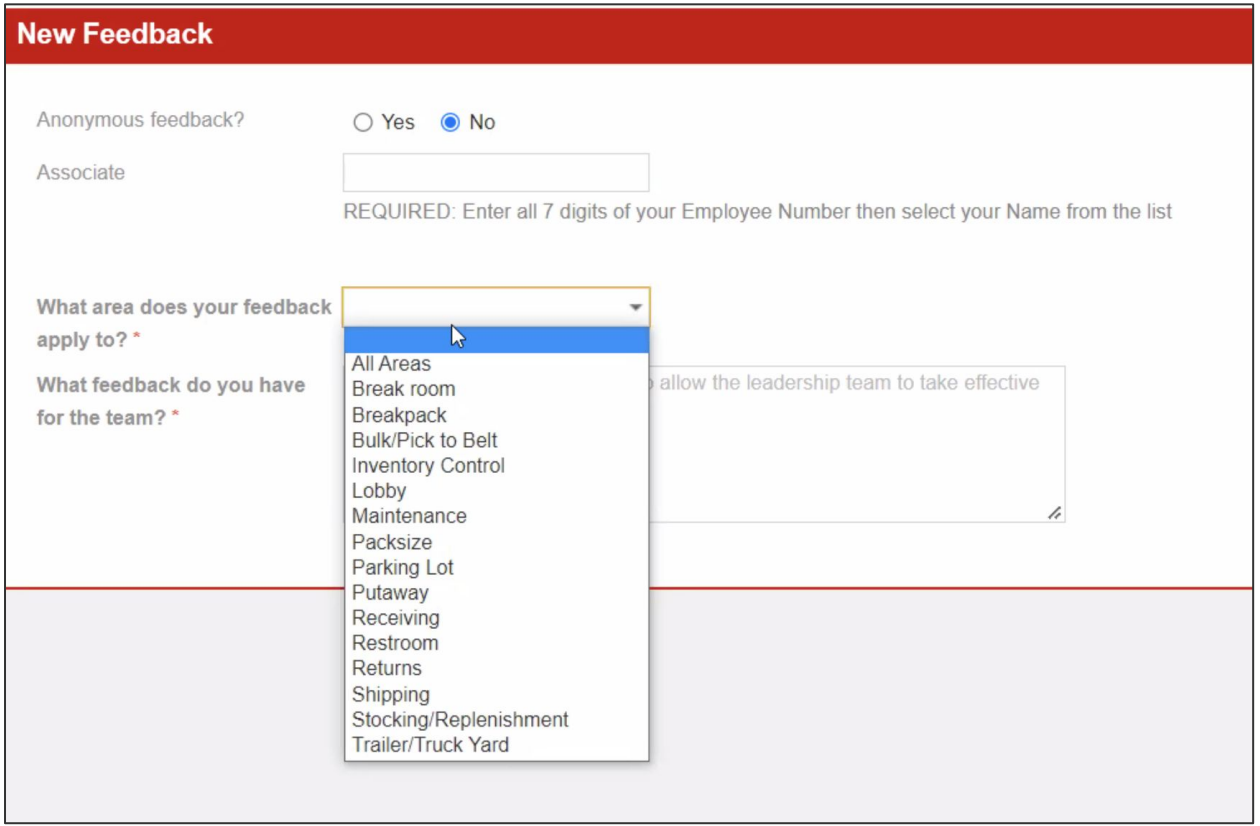
EHS UPDATE

New Solution: Anonymous Portal Reporting

- Our new solution gives users the ability for any employee to report anonymously from the field
- This solution is always available, so there's no need to log in or out and is accessible via tablet or kiosk
- Implementing an anonymous portal encourages reporting transparency for your workers and organization

New Solution: Anonymous Portal Reporting

EHS UPDATE



ORIGAMI RISK

EHS UPDATE

Additional EHS Enhancements

- STP Enhancements
  - AuditHub
  - RegHub
- Grant Access Enhancements
- Root Cause Analysis (RCA) Enhancements
- Safety Meeting Enhancements

EHS On-Demand Videos

1. STP: RegHub Integration
2. STP: AuditHub Enhancements
3. Safety Meeting Enhancements
4. Grant Access Enhancements
5. Root Cause Analysis (RCA) Enhancements
6. New Proactive Incident Types

ORIGAMI RISK
Governance, Risk & Compliance

Business Continuity Management (BCM) Enhancements

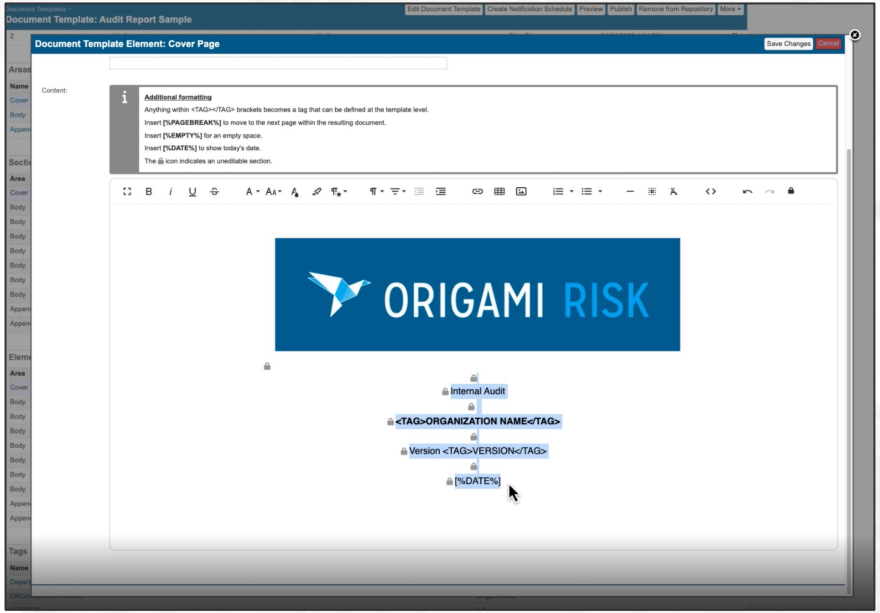
GRC UPDATE

What's New:

- Notifications sending multiple emails to users
- Add document templates (BCM records) to connections
- Ability to lock/make read-only portions of an element
- Tracking of Document Template - ability to see how often a document is accessed

How This Benefits You:

- Improved user experience
- Greater control of user experience
- Improved tracking and data reporting in BCM



Read-only portions of an element

Corporate Policy & Procedure Management Enhancements

What's New:

- Enhanced Approval workflows
- Improved user experience for Document Controls and Attestations
- Storage of and ability to edit Visio files in Policy & Procedure Management
- Editing of schedules for recurring reviews
- Increased management of users for recurring reviews
- Ability to track document level user access - ability to see how often a document is accessed

Enhancements continued on next page.

Corporate Policy & Procedure Management Enhancements Cont.

What's New :

- Ability to warn Document Owner before Publishing when redlines/comments exist
- Ability to search file contents within a Repository
- Ability to bulk import Document Controls using and index file
- Ability to link directly to a published file rather than a repository
- Add link to existing audit schedules

How This Benefits You:

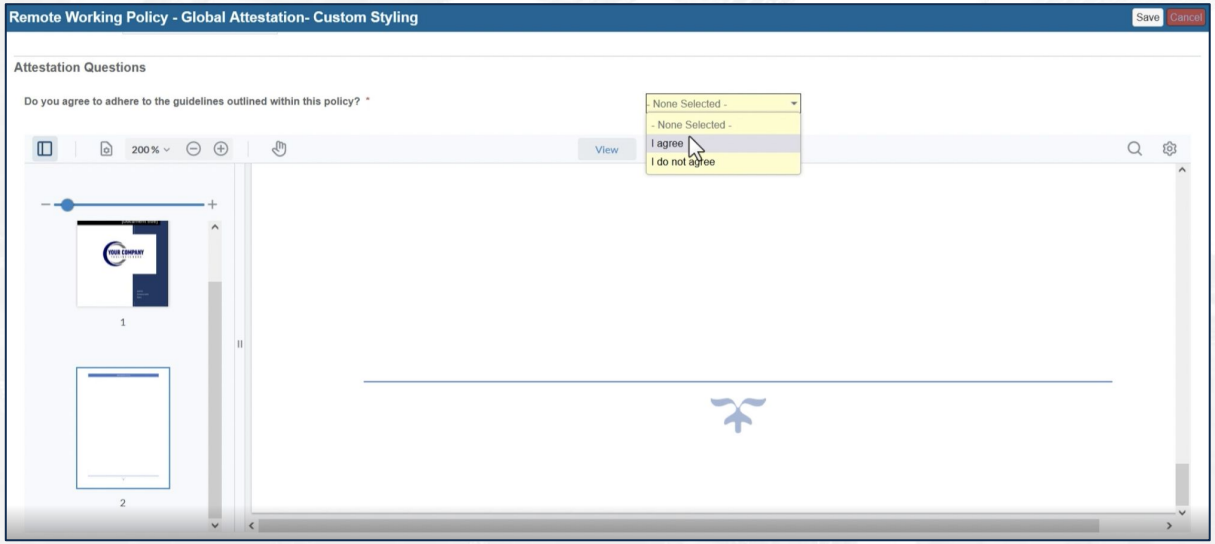
- Improved user experience
- Updated usability aligned with Origami Risk level of service and solutions
- Increased tracking and linkage

Corporate Policy & Procedure Management: Attestation

GRC UPDATE

What's New:

- Ability to create Attestation from Document Control More Button
- Ability to change placement of Attestation Question



Attestation Creation and Question Styling

ORIGAMI RISK

GRC On-Demand Videos

1. Repository File Updates in Policy and Procedure Management
2. Attestation Updates for Policy and Procedure Management
3. Business Continuity Management Updates

If you have any questions about these features or would like to activate them in your Origami environment, please reach out to your Origami Account Manager.