

HANDS-ON SESSIONS

Beginner Forms & User Management

New to Forms and User Management in Origami? Look no further! In this session, we'll go over all the basics you'll need to get started. Topics will include adding custom fields, configuring code tables and dependencies, user management and basic user security.

Advanced Form Configuration

Are you already familiar with Form Configuration and want to learn more? Then this is the session for you! This session will take an in-depth look at required formulas, form snippets, widget panels and basic HTML. We'll also cover toggles and ifs and discuss the difference between the two.

Administrative Workflow Configuration

In this session we will discuss templates - including email, mail merge, note and task templates. We will also go over custom data validations and corrective actions, data entry events and notification triggers, how to check for bounced emails and custom alerts. An ideal session for system administrators who desire to meet the ever-changing needs of their user base.

Standard Report Templates: Deep Dive, Loss Triangles & Report Distribution

In this session we will cover more advanced report templates, loss triangles and the ability to "change owner" on private or shared view-only reports. We will also go over distribution lists, report packages and report scheduling. Perfect for those of you who are familiar with reporting in Origami, but want to take a deeper look into report templates!

Beginner Views & Reporting

This is the perfect session for anyone new to views and reporting in Origami, or anyone who is already familiar with these topics, but wants to brush up on the basics. In this session, we will cover reporting concepts and terminology, building, saving and exporting a view, reports module overview, creating a new report and interactive options. We will also give an overview of standard templates, which will highlight popular templates.

Ad-Hoc Reporting & Custom Templates

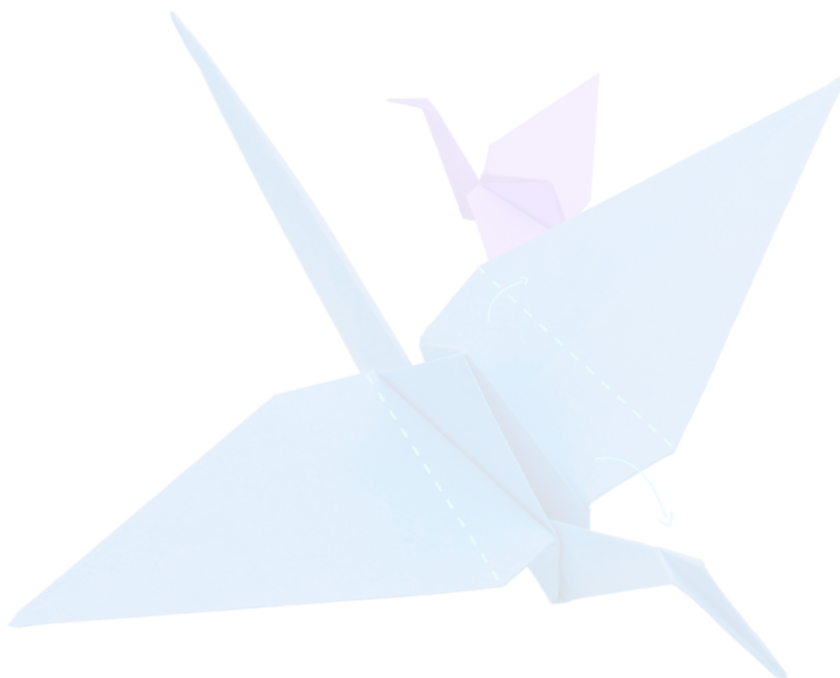
Are you eager to take a deeper dive into reporting in Origami? Would you like to learn how to build custom templates on your own? In this session we'll cover all of that and more! You'll learn about the difference between building a custom ad-hoc report and a custom template, how to build a custom ad-hoc report and how to build a custom report template.

Dashboard Basics: Navigation, Standard Widgets, Dashboard Building & Scheduling

Strong basics are a key to dashboard mastery! This session is ideal for both beginners and anyone looking to brush up on the essentials. We will cover dashboard navigation, an overview of standard widgets, editing existing widgets and advanced searches and views. We will also go over territory and location dashboards and exporting, scheduling and distribution.

Advanced Dashboards: Deep Dive into Standard Widgets & Building Custom Widgets

If you are already familiar with dashboards, but looking for more advanced features, tips and tricks, this is the perfect session for you. In this session we'll cover lesser known standard widgets, custom widget basics, building custom widgets, configuring global filters and more!



GENERAL SESSIONS

The Modern Risk Manager: Key Takeaways From Origami's Inaugural State of Risk Survey

The new "normal" is here. As a result, your role as a risk manager is evolving to adapt to unprecedented challenges and expanded responsibilities. In this session, a panel of experts will cover key findings from our inaugural "State of Risk" survey and discuss the following:

- Key insights from your peers on the risk landscape coming out of 2021
- Which risk management approaches are working well
- Current areas of challenge for risk managers and ideas for overcoming them
- How to move your risk management program from a "check box" exercise to an impactful, strategic asset to your leadership team and organization
- Ideas for overcoming data and technology-related pain points in scalable, manageable ways

TCOR Squared: Taking Control of Risk with TCOR & Allocations

Are you looking to transform your approach to calculating Total Cost of Risk (TCOR) and allocating costs across your organization's operating units? The TCOR and Allocation tools in Origami Risk are part of an integrated solution that improves the tracking and analysis of costs, contributes to greater accuracy in measuring the cost of risk, and allows for cost allocation modeling that aligns with your risk management objectives. If TCOR and allocating costs are a priority of yours in 2022 and beyond, join this session to learn more about leveraging these tools in Origami and applying them to your organization.

Portals: They're Not Just in Science Fiction

How can you democratize event reporting and optimize your risk management team's efforts? In this session, learn how anonymity can increase the adoption of portals and help to overcome user license limitations while increasing data points for better insight and decision making. Join us as we address the many use cases for risk portals, including real-world examples of process improvements that made a positive impact in their organizations.

Take Back Control of the Collection Process

The values collection process is key to getting the data you need to determine risks and exposures accurately. With improved tools to help you manage the end-to-end values collection process, Origami Risk helps you spend less time collecting and aggregating data and more time managing risks. In this session, you'll see some of Origami's new and improved values collection features and find out how some clients are leveraging them throughout their organizations.

Putting Mobile Applications to Work Across the Organization

Join us for this session as we explore use cases of Origami's mobile forms and functionality across various departments including risk management, safety, and operations. In addition to the discussion of best practices and lessons learned, attendees will see a demo of our QR code feature and preview new mobile features slated for 2022.

Express Elevator: Tips & Tricks to Take You to the Top Floor from Origami Services

What do Origami Risk Client Services professionals know that you don't? Attend this session to elevate your Origami Risk knowledge by learning tips and tricks from system experts.

Getting Ahead of the Curve: How Healthcare Organizations Can Mitigate Risk & Patient Safety Challenges

Healthcare organizations face many unique challenges. Do you know how your peers are overcoming them? Join us in this peer-led session and hear from other Origami clients on how they're overcoming some of the industry's biggest obstacles. In this discussion we'll cover:

- The novel ways that healthcare providers are leveraging technology and implementing best practices to improve their risk and safety posture
- Solutions your peers are leveraging for provider administration, API integrations, patient safety, ERM, and more
- Ideas about how Origami can help promote a culture of transparency and communication while reducing silos

Audits: Going Beyond Safety Checklists

Did you know that Origami Risk's configurable audit functionality can handle more than just checklists for safety, claims, and regulatory processes? Its flexibility makes it a great tool for improving the efficiency (and quality) of a wide array of data collection and reporting. In this session, learn how an Origami client is taking advantage of the audit tool's flexibility by applying creative approaches to challenges that include vendor communications, disaster planning, and more.

Rising to the Challenge: The Stories Behind the Solutions that Scale

Origami's flexible, cloud-based SaaS platform allows for the design of creative solutions to real-world problems. Join product experts as they showcase four creative solutions that will elevate your Origami Risk knowledge and expertise. The Origami team will present the specific challenge that called for a solution, steps they used to design the solution, and highlight the results achieved.

Take a Dynamic Risk Approach to Your Safety Program

With emerging risks in the workplace fueled by climate change and the pandemic, it's even more important to have proactive safety initiatives in place to reduce the risk of incidents and injuries across the organization. Learn about how you can put preventative measures in place to reduce risks across your organization with Origami's EHS features including safety management, process safety management, analytics, and occupational health.

Towers of Powers: Policies & Programs in Origami Risk

In this session, we'll talk about how you can leverage Origami's policy and program management solution to realize the benefits of moving to a paperless insurance world. Discover new and improved features in Origami Risk as you hear from clients about how you can achieve an improved renewal process, unlock efficiencies, and more.

That's New(s) to Me! New Features in Origami

During this session, speakers will discuss many of the latest and greatest Origami Risk features. Join us for a first-hand look at how these features work and ask if they might be right for your organization's use.

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Better Together: Risk & Safety Initiatives

Regardless of where Risk and Safety functions sit within organizations, it's important for risk managers to have visibility into safety initiatives. An effective partnership between risk managers and safety managers might just be the key to Safety teams gaining greater organizational buy-in when it comes to safety initiatives and the purchase of EHS technology. In addition to covering Origami Risk's safety management offerings, the session will include a deep dive into incident management and related workflows with a discussion of the ways in which this functionality can benefit risk managers and safety managers alike.

What Do APIs and Restaurants Have in Common?

A popular explanation of how Application Program Interfaces (APIs) work uses the analogy of a server in a restaurant. Just as a server distributes menus, takes your order, relays it to the kitchen, and, yes, even brings more ketchup upon request, APIs help manage information flow and make the right information accessible at the right time to the right people. In this session, you'll learn how Origami Risk's API functionality allows users to control their own data, reduces the burdens faced by IT, and provides greater system security and ease-of-use. You'll also hear how current Origami clients have configured APIs to extract data in real time, streamline workflows, decrease development time, save storage space on endpoint devices, and free up resources.

New Tools for Helping Pool Members Elevate Customer Satisfaction

Did you know that you can leverage online tools to help members improve customer experiences? Attendees of this session will learn more about the ways pool members can use Origami to enhance transparency, engage customers with proactive communications that guide them through every step of the claim process, and respond quickly and efficiently to their needs. Join us to find out how Origami can help you take your programs to the next level with exciting new applications that drive satisfaction and build success.

Heighten Your Standards, Elevate Your Niche: Workers' Comp Claims Admin Best Practices

Standardizing creates efficiencies and customization allows you to stand out from the crowd. Did you know you can accomplish both with Origami Risk? Join this session to learn more about how Origami can help and hear about how your peers are approaching this in their Workers' Comp claims programs.

Oh, My - ROI! Navigating Stakeholder Buy-In & System Justification

In this interactive session, presenters will identify both tangible and intangible ways for considering ROI. Session attendees can expect to walk away with an understanding of how a step-by-step approach can help with internal buy-in, and will receive a ROI handout for use in identifying their organization's justifications.

Dashboards by Design: Impactful Ways to Apply Your Technology

During this session, we'll take a look at some of the more creative ways organizations are using Origami Risk dashboards across departments, roles, and more. These organizations have gone beyond "traditional" dashboard usage applications — "just claims," for example — to make dashboards an essential tool throughout their risk programs and a lifeline for their organizations.

Rendezvous with Origami & Raise Your Reinsurance Game

Prepare to elevate the management of your company's reinsurance program with Origami's Reinsurance module. In this session, you'll learn more about using the module's new tools to define and monitor underlying claims financials, billing, and collection. Presenters will also cover using new standardized functionality to deploy multiple features that, historically, have been configured on a per-client basis; applying standard business rules for notification of aggregate limits, segmentation criteria, and deductibles; tracking and allocating payments and receivables by individual claims; and aggregating views of all contracts or claims across clients and carriers.

Automation 2.0: New Ways to Streamline Admin & Drive Excellence

If you're already using Origami's platform to automate policy and claims tasks, there's more good news. Origami can automate your manual or paper activities within the platform for enhanced claims handling efficiency, transparency, and accuracy. Reports prepared in spreadsheets can be added as dashboards. Readily accessible letter and notes templates can replace free-form writing. Supervisory tasks can leverage random selection, audits can be streamlined, and metrics can be aggregated. By using Origami to automate many routine and repetitive tasks, your insurance professionals can focus their time and energy on what matters most: elevating customer service and paying what is owed to your insureds/policyholders.

Add Value to Your Client Relationships by Transforming Commercial Loss Control

Ready to learn how you can add value to your commercial client relationships by digitizing their loss control? Attendees of this session can expect to learn more about how the Origami platform helps policyholders drive results by leveraging analytics, automating best practices, and facilitating timely collaboration between their loss control staff and agents/brokers/consultants. In addition to covering how Origami can be used to transform clients' loss control, the session will also cover some of the ways it can empower them as they manage the entire policy life cycle — from obtaining quotes to managing renewals, including claims administration. We'll also take a look at how your clients tap into Origami's functionality using standard dashboards and widgets for risk assessments, corrective actions, audits and inspections, investigations, root cause analysis (RCA), disaster preparedness, and loss prevention.

Keeping Up with Origami Product Innovation

With each quarterly release, hundreds of new features and enhancements are added. In this session we will walk you through how to review Origami's release notes, determine if — based on new features and enhancements — tweaks to your organization's instance is warranted, and how to go about making that happen.

Ramping Up Claims Management with Predictive Analytics

Initially used to help detect outlier claims and identify fraud, the use of predictive analytics and models has expanded to impact the entire operating model of a claims organization. They are critical to assigning who handles claims, determining how they are handled, and even when claims are closed. Origami's platform now integrates with multiple predictive modeling vendors and tools. To fully put them to work, these tools' outputs can be visualized on Origami dashboards and used in business rules to automate tasks from assignments, supervisory reviews, or referrals. Join us for this session and learn about integrated predictive analytics and modeling tools available within Origami, as well as how to leverage these tools in your claims management process.

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New Tools for Helping Your Insureds Streamline Workers' Comp Program Management

If you're looking for ways to help your insureds manage their workers' compensation programs more effectively, this is the session for you. Attendees of this session will learn more about how three new Origami Risk tools can make life easier for policyholders and help you strengthen those relationships:

- WC Pay-as-You-Go helps policyholders manage cash flow by providing flexibility in making their workers' comp premium payments.
- Online Payments allow policyholders to access popular payment processors, such as WorldPay, Stripe, and Onelnc.
- Premium Audit enables policyholders to conduct simple, defined premium audits for collecting updated, actual, or audited exposure values for any exposure type/line of business.

Comply with COIs: Streamlining Your Certificates of Insurance Management

Tracking insurance certificate compliance doesn't have to be a complex and time-consuming ordeal. Join us for a session that showcases how clients have reduced the burdens typically associated with certificates of insurance (COIs) by managing them in Origami Risk. We'll look at how tools such as online portals, optical character recognition (OCR), automated workflows, email templates, and more, can be leveraged to drive a more efficient and effective approach to COI-related communications, tracking, and compliance.

Pool Party! Splashing Through the Hard Market with Streamlined Policy Administration & an Enhanced Renewal Process

Tired of getting bogged down by difficult renewals? Even if your pool has to deal with rolling renewals amid a sustained hard market, Origami can take the sting out of an otherwise arduous process. Join us for this session in which we'll cover how, by automating values updates and the collection and preparation of other critical underwriting data, Origami lets you focus on the key aspects of negotiating effective program renewals — even during the most challenging market conditions.

Don't Stop Believin': ERM Maturity... It's a Journey!

No matter where your organization is on the ERM journey, Origami Risk can support you as you take the next steps on the path to ERM maturity. During this session, we'll identify the key stages to ERM maturity and how a number of Origami clients are using the system to both bolster their ERM programs now and set the stage for what their organizations' ERM program will become.